



Website Content Analysis of Central University Library Websites of Madhya Pradesh and Chhattisgarh State, India: A Study

Kundan Jha

Ph.D. Research Scholar

Department of Library and Information Science
 Dr. C. V. Raman University, Bilaspur (C.G.)

Dr. Sarita Mishra

Assistant Professor

Department of Library and Information Science
 Dr. C. V. Raman University, Bilaspur (C.G.)

Abstract :

The present study is to investigate the status of content offered through library websites of central universities of Madhya Pradesh and Chhattisgarh state.

Keywords: Content Analysis, Content Evaluation, Library Website, University Library.

1. Introduction

The university library website is one of the best publishing information tool mainly functions as an academic services, published information about the university library, aim, objective, vision, library use timings, staff details, in-charge information, library collection and service, online public access catalogue and best practices adopted etc. A university library websites established to build a strong and long relationship between university and students. The analysis of the library website is an important practice so it has to be evaluated from time to time.

2. Overview of Central University in Madhya Pradesh & Chhattisgarh

Central universities in Madhya Pradesh and Chhattisgarh state are established by an Act of Parliament of India approved by the university grants commission (UGC) and are the purview of the Department of Higher Education in MHRD (GoI). As on 20.05.2021, there are 3 central universities in Madhya Pradesh and Chhattisgarh state. The list of central universities along with library webpage/website links is shown in Table – 1.

Table – 1

List of Central Universities of Madhya Pradesh & Chhattisgarh State

S. No.	State Name	Name of The University	University URL	Library URL
1.	Madhya Pradesh	Dr. Harisingh Gour Vishwavidyalaya, (DHSGSU)	http://www.dhsgsu.ac.in	http://dhsgsu.ac.in/departentdepar/110
2.		Indira Gandhi National Tribal University, Amarkantak (IGNTU)	http://www.igntu.ac.in	http://www.igntu.ac.in/clib.aspx
3.	Chhattisgarh	Guru Ghasidas Vishwavidyalaya, Bilaspur (GGV)	http://ggu.ac.in	http://www.ggu.ac.in/central_library.html



3. Review of Literature

Konnur, and Madhudhan (2010). Study and evaluate academic library websites in Bangalore city this study related to five selected academic library websites in Bangalore city. **Tella, A., and Oladapo, O. J. (2016)**. The study was carried out use of the Web 2.0 tools in the selected universities is encouraging. **Chikkamanju (2017)**. Study related to website analysis of university of agriculture sciences library in Karnataka state, India. Author investigates the content offered via library Web sites. **Ramesh Kuri and Maranna (2018)**. Studies and evaluate the status of the library websites of central universities of south India. Author evaluated 6 Central Universities website.

4. Significance of the study:

The study focus to evaluate the contents of library websites/webpage of central universities in Madhya Pradesh and Chhattisgarh state. The result of this study will help to illustrate the overall content, features and coverage of university library website/webpage.

5. Scope of the study:

The study is limited to three central university libraries website/webpage of Madhya Pradesh and Chhattisgarh state viz. DHSGSU, IGNTU and GGU, have been considered.

6. Objectives:

The objectives of present study are to:

- 6.1 To analyze the library websites of the central university in Madhya Pradesh and Chhattisgarh state.
- 6.2 To analyze the contents of central university library website in Madhya Pradesh and Chhattisgarh state.
- 6.3 To find out the services provided on the university library websites.
- 6.4 To find out the collection facilities on the university library website.
- 6.5 To know the e-resources provided the university library.

7. Research Methodology

The data have been collected via observation from the respective central university library websites/webpage three central universities in Madhya Pradesh and Chhattisgarh state. The selected libraries website/webpage was analyzed at various times and the data were presented in table form and for analysis in the data Microsoft Excel is used.

8. Data Analysis

8.1 Basic Information about the University

Table - 2 : (Basic information about the University)

S. No.	Particulars	DHSGSU	IGNTU	GGV
1	History	Yes	Yes	Yes
2	Objectives	Yes	Yes	Yes
3	English Language Website	Yes	Yes	Yes
4	About the Library	Yes	Yes	Yes
5	Library Staff	Yes	Yes	Yes
6	Library Timing	Yes	Yes	Yes
7	Contact	Yes	Yes	Yes
8	All rights received/ Disclaimer	Yes	Yes	Yes



Table - 2 reveals that, the basic information about history (100%), objectives (100%), english language website (100%), about the library (100%), library staff (100%), library timing (100%), contact (100%) and all rights received/disclaimer (100%) were common features of all library website/webpage.

8.2 General information about Library Organization Section

Table – 3 (General information about Library Organization Section)

S. No.	Particulars	DHSGSU	IGNTU	GGV
1	Circulation Section	Yes	Yes	Yes
2	Computer Section	Yes	Yes	Yes
3	Reference Section	Yes	Yes	Yes
4	Technical Section	Yes	Yes	Yes
5	Reading Section	Yes	Yes	Yes
6	Periodical Section	Yes	Yes	Yes
7	Back Volume	Yes	Yes	Yes
8	Digital-Automation Section	Yes	Yes	Yes

Table - 3 found that, the information about circulation section, computer section, reference section, technical section, reading section, periodical section, back volume and digital automation section (100%) were common features of all library website/webpage.

8.3 Information about Library Collection

Table – 4 : (Information about library collection)

S. No.	University Name Abbreviations	Books/ Journals	Online Database	CD-DVD	Consortia Resources
1	DHSGSU	Yes	Yes	Yes	Yes
2	IGNTU	Yes	Yes	Yes	Yes
3	GGV	Yes	Yes	Yes	Yes

Table - 4 found that, the information about books/journals, online database, CD-Rom and consortia resources (100%) were common features of all library website/webpage.

8.4 Information about Library Service

Table – 5 : (Information about library service)

S. No.	University Name Abbreviations	OPAC/Web-OPAC	Ask Librarian	Digital-Remote Access	Traditional Ref. Service
1	DHSGSU	No	No	No	Yes
2	IGNTU	Yes	No	Yes	Yes
3	GGV	Yes	No	No	Yes

Table – 5 provides the information of library service on websites/webpage of the central university in Madhya Pradesh and Chhattisgarh state. IGNTU and GGV mention OPAC/Web OPAC service expect DSHGSU. The DSHGSU, IGNTU and GGV not give information about



“Ask a Librarian” service. The IGNTU mention digital/remote access service expects DSHGSU and GGV. The DSHGSU, IGNTU and GGV mention information about traditional information service.

7. Conclusion:

It is observed from the present study that the central university in Madhya Pradesh and Chhattisgarh state libraries website/webpage is different in them in much respect. The library website/webpage must provide in information about the collection of the library and they must provide all the services and further inform status of library collections in their respective library website/webpage.

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